

COMPANY PROFILE

2024

YOUR BUSINESS PARTNER FOR SUCCESS & BEYOND



www.fidaglobal.com



No. 215 C, Raththanapitiya,
Boralesgamuwa, 10290, Sri Lanka.



+94 11 710 80 20

ABOUT US

We are an innovative company that offers Business Human Capital Management solutions, ERP system Integrations, IT Infrastructure solutions, IoT Research and Development, IT distribution & consultancy services. 12 years in Business.

FIDA Global has built a reputation as a trusted partner for clients ranging from small and medium-sized businesses to multinational corporations. With a mission to provide world-class innovations and services while embracing social responsibility, FIDA Global seeks to be a global leader in enhancing quality of life.



VISION



Be a global player of providing quality life, with a better future for everybody.

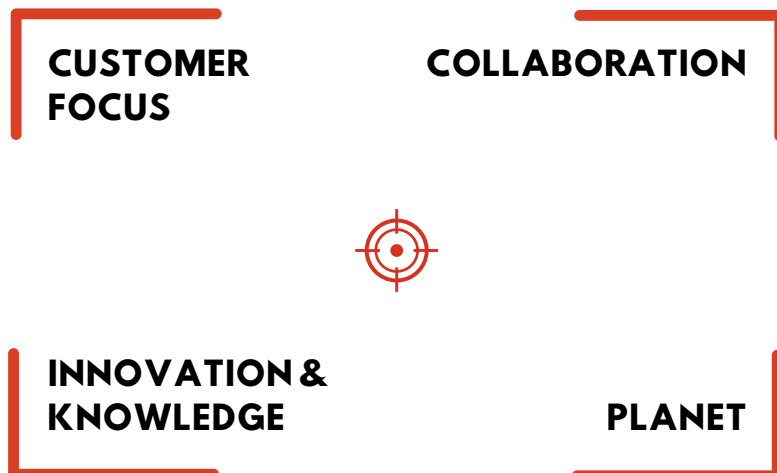
MISSION



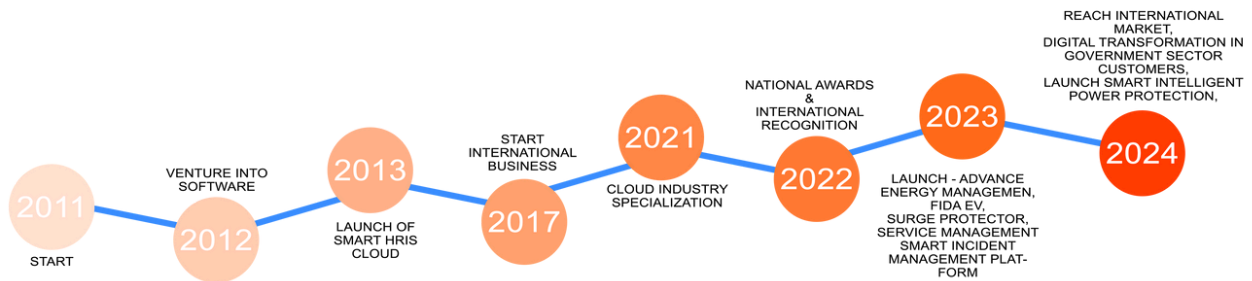
Satisfy our customers by providing world-class innovations, products and, services with Social Responsibility.

OUR FOCUS

FIDA Global (Private) Limited, started in 2011 with industry experts to deliver best products and services to our customers and business partners. Over the years we have helped tremendously to our customers invested time to resolve their business problems. As a result we became a Human Resource cloud business solution company to many local and international customers. Our success is based on following factors.



OUR SUCCESS JOURNEY



The team of engineers with a dedicated customer has persuaded ways to resolve unmanaged challenges in the construction industry at the construction site itself. The “Smart HRIS for Construction” has been rewarded for its world-class innovation, uniqueness, and application expertise on digital transformation done for the Construction Industry at the “National ICT Awards – NBQSA 2021”, and the finalist of APICTA awards 2020-21.



OUR CORE VALUES

Our transparent strategy helps to maintain our relationship with the Systems Integrators, end-users and other stakeholders. We strategically work with industry best known and reliable products and services to offer the best suitable solution to our customers. We have carefully chosen our principles or the suppliers with our experience, knowledge in the industry and the global ranking. We enable a peace of mind to our customers, buyers while enabling them to fully focus on their business operation with "Worry Free business infrastructure".

**"WORRY
FREE"**

We stimulate our human capital towards innovation mindset; which facilitate our partners, and customers to achieve success in their business and life with our innovations and best practice.

We value all ethical business applications and make sure not to harm the Nature or the environment through our solutions.

PEOPLE
PLANET
PROFIT

OUR OFFERINGS



ICT SOLUTIONS

- Smart Human Resource Management Systems
- Helpdesk Systems
- IoT-Based Energy Management Systems
- Environment Monitoring Systems
- Smart EV Chargers
- Surge Protection Systems



BUSINESS CONSULTANCY

- Best Application of IT
- HR Management
- Process Improvement
- Change Management
- Organization Strategies



BUSINESS PROCESS OUTSOURCING

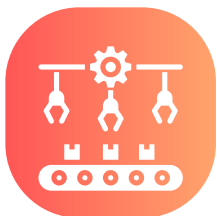
- Managing HR/Payroll
- Performance Evaluations
- Managing Routine Processes

Smart HRIS

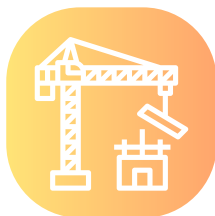
Choice Of the Smart Generation

The “SMART HRIS” System is a digital platform that enables the enterprise to plan, build, and manage Human Capital Management (HCM). The solution can be deployed to following industry verticals or large conglomerates.

Generally, HR and payroll are interpreted as a cost-centre. We have proven it’s capabilities by transforming those cost centres to profit-generating entities while leading the organization towards success by effective and efficient management of HCM. The “SMART HRIS” is capable of automating many repetitive activities of the HR management and getting total control over the operation. Our end-to-end solution offering keeps all parties integrated efficiently while keeping the employees' ability to access own performance at their fingertips.



**Manufacturing
Distributing**



**Construction &
Mining**



Government



**Banking &
Finance**



Automobile



Education



**Health &
Hospitality**



BPO

SMART HRIS

MODULES & FEATURES



Enterprise Management



Employee Profile



Attendance Management



Self Service Portal



Online Salary Processing



Multi Companies Department Support



Performance Management



Loan Management



Training Management



Recruitment



Document Management



Smart Alerts SMS, Email



Assets Management



Increment Management



Promotion Management



Benefit Management



Meal Tracking



Report Portal



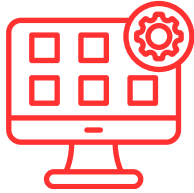
Dashboard



Widows & Orphans Deduction Schemes

BUSINESS CONSULTANCY

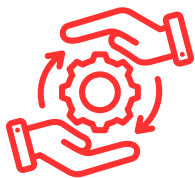
BEST APPLICATION OF IT



Application or right technology is utmost important to a company, using legacy systems start bleeding the companies' profit due to inefficacy. On the other hands using inappropriate high-tech will disturb the operation, where as many million dollar project fail due to many reasons.

PROCESS IMPROVEMENT

Process improvement will increase the profitability; existing thinking may not help to address them. Special team mostly explore with different options will help the organization to transform to new era of development.

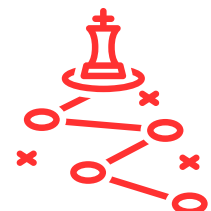


CHANGE MANAGEMENT

Change management is vital for organizations due to various reasons, and to be applied very carefully.

ORGANIZATION STRATEGY

Sometimes, most of the vital information not visible to the top level for may not been highlighted to make strategic decisions.



MANAGED SERVICES & BPO

IT infrastructure has been one of the key elements of the organization's structure. It determines the image and the existence of the institute. Information availability and accessibility helps to make successful decisions at every level of the organization.

Complicated competitive environments draw more attention to the businesses than ever before. Therefore, the organizations require a professional body to manage their infrastructure rather than system. We manage the existing IT infrastructure of the customer with minimum supervision with highest security for the company's information while delivering value additions.

**WE
CATER
TO**



Manage Specific Services



IT Staff Recruitment, manage



Consult and bring best practices and Standards



Payroll Outsourcing, HR Functions Outsourcing



ACCESS CONTROL | ATTENDANCE RECORDING SYSTEM | SECURITY GUARD PATROL MANAGEMENT SYSTEM

Manage Specific Services IT Staff Recruitment, Consult and bring best practices and Standards Payroll Outsourcing, HR Functions Outsourcing

Biometric (Fingerprint / Face Recognition) access control

Turnstile Systems (Optical Gates/ Tripod Gates, Full Height Turnstiles, etc.)

Member management & Student Management Solutions

Barrier gates, Pedestrian Gates

Smart Security Guard – Patrol Management System



SOME OF OUR CLIENTS



PROJECTS

30+



EXPERIENCE

12+



CLOUD PAYROLL EMPLOYEES

59700+



HAPPY CLIENTS

45+



INDUSTRY SEGMENTS

8+

OUR EXPERTISE KNOWLEDGE AND EXPERIENCE IS ADEQUATE TO CHOOSE THE BEST SUITABLE SOLUTION FOR OUR CUSTOMERS.

R&D

TEAM

RESEARCH & DEVELOPMENT AND INGENUITY



We are from the “Island of Ingenuity” and we are inherited those engineering in our genes.

We identify a uniqueness of every requirement, and it cannot be fulfilled with a generic product or a service. Most of our solutions (products / services) are fully fledged inventions or combined with innovations.

As a result “FIDA Global’ been more recognized as a customer friendly “Innovative technology” company than distribution or sales company.



Our Research and developments not only limited to Information technology, but it is extended to Green energy, Automation, Process Improvements, Techniques etc.



At FIDA Global, our R&D team is the heart of innovation, passionately tackling existing problems with new solutions. They have developed a cutting-edge helpdesk ticketing system that streamlines internal business processes and identifies system and client issues. Additionally, they have created a surge protection system to safeguard valuable electronics from power fluctuations. Our modern energy monitoring system provides real-time energy consumption data and bill predictions.



We also offer an advanced EV charger that tracks and customizes charging via an application. Through these innovations, our R&D team continues to enhance and simplify the technology landscape for our community.







FIDASP1KE SURGE PROTECTOR X3



The SPIKE Surge Protector X-Series is a cutting-edge solution designed to provide **unparalleled protection for your valuable electronic devices**. With advanced technologies like TVS diodes, Gas Discharge Tubes (GDT), and Metal Oxide Variators (MOV), this surge protector ensures robust defense against power surges, lightning strikes, and sudden voltage spikes.

Stay informed with the dynamic OLED display, offering real-time voltage monitoring and intuitive icons for ground connection quality and voltage levels. Customize your protection with selectable voltage modes (110V and 230V) and a delay timer feature for a controlled power-up sequence

FEATURES

-  **Real-time Voltage Sensing**
-  **Real-time Earth presence mentoring**
-  **Real-time protection against voltage fluctuations by build-in relay cut-off**
-  **Surge & thunder protection up to maximum of 7980 Joules**
-  **Fuse Protection for Dual phase (Live and Natural)**
-  **Configurable Start-up delay from 0 to 5 min**

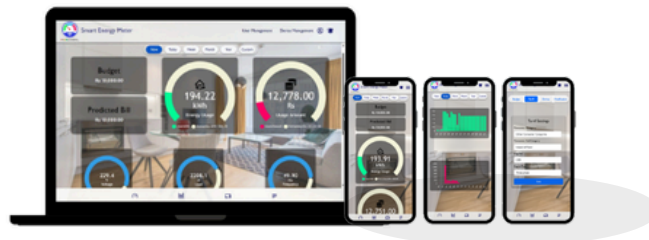
SMART ENERGY METER








The FIDA Global Smart Energy Meter, a unified solution that combines an Energy Meter, Split Core Current Transformers, and advanced monitoring capabilities in one compact box. This innovative system not only provides accurate real-time measurements of Voltage, Current, Power, Power Factor, Frequency, and Energy but also comes with a user-friendly companion app for an enhanced monitoring experience. This comprehensive Device is fortified with surge protection, utilizing Metal Oxide Varistors (MOV) and Gas Discharge Tubes (GDT) to safeguard the device while absorbing small spikes of your electrical infrastructure.

COMPANION APP

- User-friendly interface for easy navigation.
- Real-time data monitoring on your mobile device.
- Predictions on kWh consumption and energy bills for informed decision-making.



FEATURES

-  Keep a pulse on your energy usage with instant, accurate data displayed.
-  Store and access historical trends, allowing you to make informed decisions.
-  Track energy costs in real-time.
-  Visualize your carbon footprint and witness the positive impact of energy-saving measures.
-  Forecast future trends for proactive decision-making.

SMART EV CHARGER



Introducing our state-of-the-art L2 EV Charger – the pinnacle of innovation and convenience in electric vehicle charging technology. Whether for domestic, private properties, or public charging stations, our versatile charger is designed to meet diverse needs with unparalleled efficiency and safety. At the core of our solution lies its adaptability. With selectable charging currents ranging from 6A to 32A, users have the freedom to tailor their charging experience according to their requirements. But it doesn't stop there. Our charger is engineered with a suite of intelligent features that make charging easier and safer than ever before.

Safety is our top priority. That's why our charger boasts a multitude of safety features that provide peace of mind with every charge. From a power interlock system that deactivates the connector and cable when unplugged to self-checks during startup ensuring proper functionality, we leave no stone unturned in enhancing electrical safety. Additionally, our charger diligently monitors for ground faults and safety ground, further fortifying its safety credentials.



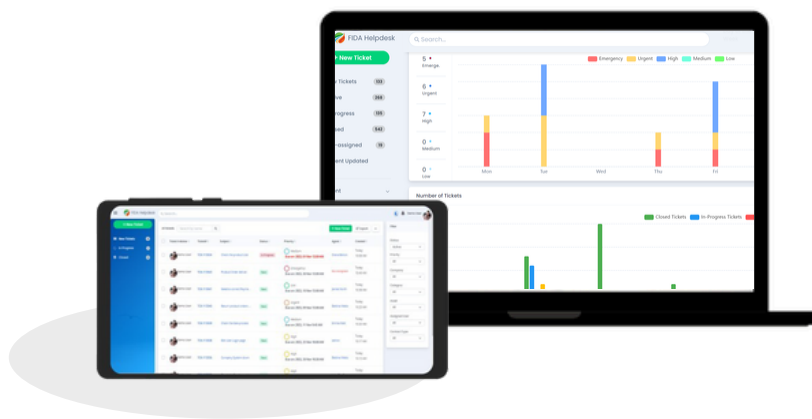
FEATURES

- ✓ Self-Check
- 💡 Smart Charging Capabilities
- 🌡️ Temperature Monitoring
- ⚡ Energy Metering
- 📶 Wireless Connectivity







FIDA Helpdesk is a cloud-based solution revolutionizing customer support and incident management across diverse industries, including ICT, Transport and Logistics, Internal Processors, Human Resource Management, BPO companies, Manufacturing, and more. With its robust ticketing system, it efficiently handles inquiries, prioritizes tasks, and ensures lightning-fast responses. Promoting seamless team collaboration and delivering invaluable insights, our platform effortlessly scales with your business needs.

By simplifying support processes, it elevates customer experiences, fosters long-term relationships, and cultivates unwavering loyalty. Perfect for organizations seeking in-depth analysis for strategic decision-making. Elevate your service standards, manage growth effectively, and forge enduring customer connections with our exceptional solution.



FEATURES

-  **Transparency and Trust: Building Stronger Client Relationships.**
-  **Empowering Informed Decision-Making with Data Insights.**
-  **Data-Driven Approach: Resolving Problems with Precision.**
-  **The dashboard provides at-a-glance insights.**

REACH US

Colombo Office FIDA Global Private Limited

No. 215 C, Raththanapitiya,
Boralesgamuwa, 10290,
Sri Lanka.

Call us

Telephone: +94 11 710 80 20
Mobile: +94 77 318 28 99

E-mail

info@fidaglobal.com

Website

www.fidaglobal.com



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